

AUTOMOBILES, LIGHT TRUCKS, MEDIUM TRUCKS, AND HEAVY TRUCKS – GENERAL INFORMATION

The 2000 model year standards contained in this document are published under the authority of the General Services Administration.

The purpose of this document is to achieve a practical degree of standardization in the Federal automotive fleet, yet be responsive to the wide range of commercial vehicles required to meet the needs of the various agencies. The standard does not include all varieties that are available, but is intended to cover only those generally used by the Federal Government.

This standard establishes classifications for various types and sizes of vehicles, general requirements, and equipment options. It is intended to facilitate the ordering of vehicles and their subsequent competitive, consolidated procurement.

The use of these standards reduces the ordering and procurement lead time and permits a clear understanding of the requirements by ordering agents, contracting officers, quality assurance specialists, and contractors' representatives. Ordering activities should be familiar with Federal Property Management Regulation (FPMR) No. 101-26.501 regarding the Purchase of New Motor Vehicles.

It is important that agencies adhere to the requirements of FPMR No. 101-38.13, Acquisition of Fuel Efficient Motor Vehicles.

CONTENTS:

PAGE	
II	Alternate Fuel Vehicle Chart
IV	Motor Vehicle Support Programs
IX	Vehicle Requisition Form
XI	Automotive Division Organization Chart and Phone Numbers
XII	Indefinite Quantity Contracts For Trucks and Buses
XIV	New Vehicle Guide - Delivery Acceptance, Warranty and Recall
XXVI	Information Request Form
SECTION	FEDERAL STANDARD
Blue	No. 122 • Automobiles, Sedans, and Station Wagons
Green	No. 307 • Light Trucks, 4X2 and 4X4
Salmon	No. 794 • Medium Trucks, 4X2 and 4X4
Buff	No. 807 • Heavy Trucks, 6X4 and 6X6
Appendix	Regular Production Color Charts for Federal Standards 122 and 307

Printed Copies Of This Standard Are Available From:

General Services Administration
Centralized Mailing List Service (7CPNL)
P.O. Box 6477
Fort Worth, TX 76115

Telephone: (817) 334-5215
DSN: 739-7369
FAX: (817) 334-5227

Request code AUTO-0001

Copies of this standard are also available from the

Office of Vehicle Acquisition and Leasing Services, Automotive Division Homepage <http://pub.fss.gsa.gov/motor>



PLEASE NOTE THE APPROPRIATE ADDRESSES FOR THE AUTOMOTIVE DIVISION:

REGULAR MAIL:

General Services Administration
Federal Supply Service
(appropriate office symbol see page XI)
Office of Vehicle Acquisition and Leasing
Services, Automotive Division
Washington, D.C. 20406

OVERNIGHT MAIL:

General Services Administration
Office of Vehicle Acquisition and
Leasing Services (FF)
Automotive Division (FFA), Room 604
1941 Jefferson Davis Highway
Arlington, VA 22202-4502

TELEPHONE:

(703) 308-4190
(703) 305-3034 Facsimile

FEDERAL STANDARD VEHICLES AVAILABLE WITH ALTERNATIVE FUELS

FEDERAL STANDARD	VEHICLE CONFIGURATION	FUEL TYPE	ITEM NUMBER	MANUFACTURER	REMARKS
122	Sub Compact Sedans	CNG	8-8C	Honda	Civic
122	Compact Sedans	CNG2	9C	Ford	Contour
122	Sub Compact Sedans	CNG2	8C	GM	Cavalier
122	<u>Midsize Sedans</u>	E85	10B	Ford	Taurus
122	Large Sedans	CNG	I IB	Ford	Crown Victoria
122	Sedan, Police Type	CNG	17 & 17a	Ford	Crown Victoria
307	VAN, WAGON	E85	20	CHRYSLER	CARAVAN & GRAND CARAVAN CALIF. & NEW YORK ONLY
307	VAN, WAGON	ELECTRIC	20	CHRYSLER	
307	VAN, WAGON	CNG	21 & 22	CHRYSLER	
307	VAN, WAGON	CNG	24	FORD	
307	VAN, CARGO	CNG	31& 32	CHRYSLER	
307	VAN, CARGO	CNG	32 &34	FORD	CHARGING EQUIPMENT INCLUDED
307	<u>PICKUP,</u> <u>Compact regular CAB</u>	<u>ELECTRIC</u>	<u>61</u>	FORD	
307	PICKUP, Compact regular CAB	ELECTRIC	61	GM	CHARGING EQUIPMENT ADDITIONAL
307	PICKUP, Compact regular CAB	E85	61 & 66	FORD	AVAILABLE WITH MANUAL OR AUTO
307	PICKUP Compact extended CAB	E85	61C & 66C	FORD	AVAILABLE WITH MANUAL OR AUTO
307	PICKUP, Full size reg. CAB	CNG	<u>41</u> & 42	FORD	
307	PICKUP, Full size reg. CAB	CNG2	41, 42	FORD	
307	PICKUP, Full size extended CAB	CNG2	41C,42C,46C, 46 & 47	FORD	
307	PICKUP, Full size reg. CAB	CNG2	44	GM	
307	PICKUP, Full size reg. CAB	LPG2	41,42, 46 & 47	FORD	
307	PICKUP, Full size extended CAB	LPG2	41C, 42C, 46C &47C	FORD	
307	Reg. CAB & Chasis	LPG2	74A&B, 74D, 79A&B, 79F	FORD	
307	Crew CAB & Chasis	LPG2	74E-74G, 79D&E, 79G	FORD	
307	Service Utility, reg. CAB	LPG2	84, 84B&D, 89A&B, 89D	FORD	
307	Service Utility,Crew CAB	LPG2	142-144B, 147-149B	FORD	
307	Stake Trucks, reg. CAB	LPG2	124,124B&D 129-129B	FORD	
307	Stake Trucks, Crew CAB	LPG2	124E-G, 129C, 129E&F	FORD	
307	Dump Truck, reg. CAB	LPG2	154, 154B&H 159, 159A&H	FORD	
307	MultiStop Van	CNG	134B	FREIGHTLINER	AVAILABLE IN 195 OR 230 HP
307	MultiStop Van	LPG	134B	FREIGHTLINER	AVAILABLE IN 195 HORSEPOWER

DEFINITIONS: CNG = Compressed Natural Gas
LPG = Liquid Propane Gas

CNG2 = "bi-fuel" (gasoline)
LPG2 = "bi-fuel" (gasoline)

LNG2 =
M = Methanol

E = Ethenol

794	*All Standard Item Numbers	CNG	*	Freightliner	Freightliner Only
807	Chassis, truck w/cab	CNG	612 A & B	Freightliner	*through 300 HP
807	Chassis, truck w/cab	CNG	613 A & B	Freightliner	
807	Chassis, truck w/cab	CNG	614	Freightliner	*
807	Chassis, truck w/cab	CNG	813 A & B	Freightliner	*
807	Chassis, truck w/cab	CNG	814	Freightliner	*
807	Truck, Tractor w/cab	CNG	622 A & B	Freightliner	*
807	Truck, Tractor w/cab	CNG	623 A & B	Freightliner	*
807	Truck, Tractor w/cab	CNG	624	Freightliner	*
807	Truck, Tractor w/cab	CNG	823 A & B	Freightliner	*
807	Truck, Tractor w/cab	CNG	824A	Freightliner	*
807	Truck, Stake w/cab	CNG	632 A & B	Freightliner	*
807	Truck, Stake w/cab	CNG	633 A & B I	Freightliner	*
807	Truck, Stake w/cab	CNG	833 A & B	Freightliner	*
807	Truck, Dump w/cab	CNG	643 A & B	Freightliner	*
807	Truck, Dump w/cab	CNG	644	Freightliner	*
807	Truck, Dump w/cab	CNG	843 A & B	Freightliner	*
807	Truck, Dump w/cab	CNG	844	Freightliner	*
807	Chassis, truck w/cab	LNG2	612	Freightliner	350 H.P. and Above
807	Chassis, truck w/cab	LNG2	614	Freightliner	350 H.P. and Above
807	Chassis, truck w/cab	LNG2	615	Freightliner	350 H.P. and Above
807	Chassis, truck w/cab	LNG2	814	Freightliner	350 H.P. and Above
807	Chassis, truck w/cab	LNG2	815	Freightliner	350 H.P. and Above
807	Truck, Tractor w/cab	LNG2	624	Freightliner	350 H.P. and Above
807	Truck, Tractor w/cab	LNG2	625	Freightliner	350 H.P. and Above
807	Truck, Tractor w/cab	LNG2	824	Freightliner	350 H.P. and Above
807	Truck, Tractor w/cab	LNG2	825	Freightliner	350 H.P. and Above
807	Truck, Dump w/cab	LNG2	644	Freightliner	350 H.P. and Above
807	Truck, Dump w/cab	LNG2	645	Freightliner	350 H.P. and Above
807	Truck, Dump w/cab	LNG2	844	Freightliner	350 H.P. and Above
807	Truck, Dump w/cab	LNG2	845	Freightliner	350 H.P. and Above

DEFINITIONS: CNG = Compressed Natural Gas
LPG = Liquid Propane Gas

CNG2 = "bi-fuel" (gasoline)
LPG2 = "bi-fuel" (gasoline)

LNG2 =
M = Methanol

E = Ethenol



GSA VEHICLE PROGRAMS

WELCOME TO THE GENERAL SERVICES ADMINISTRATION (GSA)



OFFICE OF VEHICLE ACQUISITION AND LEASING SERVICES

AUTOMOTIVE DIVISION AND THE 2000 FEDERAL STANDARD

The GSA Automotive Division has trained professionals to assist you in your motor vehicle requirements. Please feel free to contact us at the numbers provided below to answer any questions you may have concerning the acquisition of your vehicles.

Office of Vehicle Acquisition and Leasing Services, Automotive Division Website

Experience our website accessible through the following address: <http://pub.fss.gsa.gov/motor>, then click on "Buying". The website provides access to the updated Federal Vehicle Standards with the most current information on sedans, and light, medium and heavy trucks. Additional types of vehicles procured by the Automotive Division are listed on the "Vehicles and Programs" pages. "Status of Ordered Vehicles" is available for customers to inquire status of a vehicle they have ordered, as well as "How to Place Orders." "Average Pricing" information provides the average cost of vehicles purchased by the Automotive Division. Customers can access important information under the "What's New" and "Engineering Support" pages.

WHAT ARE YOUR MOTOR VEHICLE REQUIREMENTS??

1) AUTOMOBILES - Sedans and Station Wagons Gasoline and Alternative Fuel

Sedan and station wagon items are located in Federal Standard 122AM (blue pages). This standard provides for the selection of gasoline and alternative fuel powered vehicles, including police-type automobiles. Each table includes the Standard Item Numbers which represent the available selections for each type of sedan and station wagon. Also, listed under each table are the additional available optional "systems and equipment" components, with the corresponding GSA assigned option codes.

Generally, requirements-type contract(s) are awarded by November 1. These contracts cover most of the Government's requirements for sedans and station wagons, and are generally in place through April 1. Time of shipment is normally 90 days after placement of order.

If you have any questions regarding sedan orders or need any assistance with your order, you may contact:

Passenger Vehicles Procurement Team
703-308-4674

2) LIGHT TRUCKS

Light Trucks are located in Federal Standard 307AB (Green Pages). This Standard includes gasoline, diesel, and alternative fuel powered Light Trucks both 4X2 and 4X4. Each table includes the Standard Item Number which represent the available selection(s) for each type of Light Truck. Also, listed under each table are the additional available optional "systems and equipment" components, with the corresponding GSA assigned option codes. Alternative fuel powered light trucks are procured with the alternative fuel sedans.

The following information is being provided for your ordering convenience, it provides a listing of the scheduled acquisitions that are performed by the Light Trucks Team. This will provide you with the timeframes of when the units are solicited, awarded, and are required to be shipped.

Consolidation(s):

June Consolidation - orders must be received no later than June 15. The solicitation for the orders received under the June consolidation will be issued in July and anticipate award to be made by November 10. Unless otherwise specified, most standard vehicles require shipment to be made within 90 days after receipt of order.

December Consolidation - orders must be received no later than December 1. The solicitation for the orders received under the December consolidation will be issued January 2 and anticipate award to be made by March 15. Unless otherwise specified, most standard vehicles require shipment to be made within 90 days after receipt of order. For additional information contact:

Light Truck Procurement Team
703-305-6704

Military (Family Buy):

Orders must be received no later than May 16. The solicitation for the orders received under the Military (Family Buy) will be issued by June 30 and anticipate award to be made by September 30. Unless otherwise specified, most standard vehicles require shipment to be made within 90 days after date of award. For additional information contact:

Military Procurement Team
[703-308-4152](tel:703-308-4152)

Forest Service Procurement Team:

Orders must be received no later than June 1. The solicitation for the Forest Service is issued by July and anticipate award to be made by November. Unless otherwise specified, most standard vehicles require shipment to be made within 90 days after receipt of order. For additional information contact:

Forest Service Team [703-308-4173](tel:703-308-4173)

Fleet Management:

Orders must be received no later than August 10. The solicitation for the GSA Fleet Management is issued in July and anticipate award to be made by mid-November. Unless otherwise specified, most standard vehicles require shipment to be made within 90 days receipt of order. For additional information contact:

Light Trucks Team [703-305-6704](tel:703-305-6704)

Light Trucks:**Maintenance, Service Utility, (4X2 & 4X4):**

Maintenance, Service Utility trucks can be ordered through a requirements (term) contract. The contract is in place for two model years, and orders can be placed any time during the model year prior to the manufacturer's build out date for the chassis. Included in the program are Standard Item Numbers 80, 81, 82, 84, 84B, 87 and 89 for 4X2 and 4X4 with standard cab, and Standard Item Number 142, 144, 147 and 149 for 4X2 and 4X4 with crew cab. Various body types are available. Consult the Standard Item Numbers for specifics. Depending on the item number, shipment is required 115 to 175 days after receipt of order. For additional information contact:

Light Trucks Team [703-305-6704](tel:703-305-6704)

REMEMBER: For light truck orders, if option Code CNS (consignee delivery) is not indicated in the option code block on your order - dealer delivery will be made.

If you have any questions regarding Light Truck orders or you need any assistance with your order, you may contact:

Light Trucks Team [703-305-6704](tel:703-305-6704)

3) MEDIUM AND HEAVY TRUCKS

Medium Trucks (4X2 and 4X4) are located in Federal Standard 794Q (Salmon Colored Pages). This standard contains trucks, including: cab and chassis, truck tractor, stake, dump, maintenance, vans, and refrigerated vans.

Heavy Trucks (6X4 and 6X6) are located in Federal Standard 807E (Buff Colored Pages). This section contains standard heavy trucks, including: cab and chassis, truck tractor, stake, and dump.

Many of these trucks are available under standardized programs (see STAN page IX). However, if your requirements cannot be satisfied by using a standardized program, contact:

Specialized Vehicles Team at [703-308-7666](tel:703-308-7666)

4) FOR MORE SPECIALIZED REQUIREMENTS ON NON-STANDARD VEHICLES or Engineering Assistance with your Purchase Descriptions or Technical Inquiries, contact us as soon as you become aware of your needs. We will save you and your agency time, effort and money.

Engineering and Commodity Management
Branch Staff - FFAE

Branch Chief, Mel Globerman
(mel.globerman@gsa.gov) 703-308-4670
Pager 1-800 395-8882

David Burry, Standard Vehicles Team Leader
(david.burry@gsa.gov) 308-1814

Jack Carlile
(jack.carlile@gsa.gov) 308-4570

Ken Collings
(kenneth.collings@gsa.gov) 308-4673

Steve Dellinger
(stevehenn.dellinger@gsa.gov) 308-4575

Kailash Gupta
(kailash.gupta@gsa.gov) 305-7233

Jim Johnston
(james.johnston@gsa.gov) 215-656-3826

Tom Martin, Non-standard Vehicles Team Leader
(thomas.martin@gsa.gov) 305-6832

David Shell
(david.shell@gsa.gov) 305-7271

ENGINEERING PROGRAM AREAS POINTS OF CONTACT

Aerial Devices	Dave Burry, Tom Martin
Ambulances	Steve Dellinger
	Jack Carlile
	Mel Globerman
Passenger Cars	Ken Collings, David Burry
Light Trucks	Ken Collings, David Burry
Buses	Steve Dellinger
Commercial Tankers	Jim Johnston, Tom Martin
Fire Rescue Vehicles	Mel Globerman
Medium/Heavy Trucks	Jim Johnston, Dave Burry
Quality Deficiency Reports ...	Steve Dellinger
Non Standard	
Specialty Vehicles	
Special Engineering	Tom Martin
	Steve Dellinger
	David Shell
Tire Applications	Ken Collings
Trailers (5 th wheel)	Jim Johnston
<u>Trailers (customized)</u>	<u>David Shell</u> , Jim Johnston
Trailers (light)	Jack Carlile
Wreckers, Rollbacks	<u>Kailash Gupta</u> ,
	David Burry

All ordering activities are encouraged to utilize electronic transfer of requisitions and in turn, to receive automatic status reports.



Utilizing computers to transfer requisition and delivery order information enhances the reduction of paper, saving of mail time and reduction of processing errors.

Customers will still deal with the contracting officer concerning business with the Automotive Division.

For more information on electronic transfer of requisitions please call 703-308-0789.

5) HOW TO ORDER??

Civilian agencies may submit requisitions on either the GSA Form 1781 (Motor Vehicle Requisition), or the Standard Form 344 (Multiuse Standard Requisitioning/Issue System Document). Department of Defense activities may use the DD Form 448 (Military Interdepartmental Purchase Requisition). Also, the requisitions can now be sent electronically. The Automotive Division will send acknowledgement of all requisitions received. To find out more about electronic ordering, contact:

Customer Service at (703) 308-CARS

6) DO YOU HAVE AN URGENT REQUIREMENT??

Express Desk

The Automotive Division also offers an Express Desk to handle requirements that are needed on an "Unusual and Compelling Urgency" basis (in accordance with FAR 6.302(c)(2)). In these cases, a justification for other than full and open competition must be provided with your requisition.

If you have any questions regarding Express Desk orders or you need any assistance with your order, you may contact:

Express Desk at (703) 308-4414

Waivers

Under unique circumstances, which meet the criteria set forth under FPMR 101-26.501-1(b)(c) it may be advantageous for an agency to effect its own procurement. GSA will grant waivers of procurement authority in accordance with FPMR 101-26.501-1(b)(c). Waiver request should be submitted in writing to GSA, Director Automotive Division, Washington, DC 20406.

7) WHAT HAPPENS TO YOUR REQUISITION??

An incoming vehicle requisition (GSA Form 1781 or a DOD MIPR) is reviewed, assigned a case number, and entered into a computer system. Within two weeks the agency requisitioning office will receive GSA Form 8002A, Motor Vehicle Requisition Status, which indicates exactly what was entered into the Automotive Division computer and provides the case number that was assigned.

It is essential that the agency requisitioning office check the accuracy of the information entered on Form 8002A. The (1) standard item number, (2) color, (3) option codes, and (4) consignee delivery address must be accurate.

When the vehicle(s) are assigned to a contract, both the requisitioning office and the consignee will receive a copy of GSA Form 8002-1, Motor Vehicle Delivery Order. The following

information is included on the form: (1) contract number, (2) contractor's name, (3) approximate shipment date, and (4) total purchase price. An agency representative may contact the Automotive Division to obtain the procurement status of the agency's requisition at any time.

contact the GSA Federal Supply Service Bureau in your region or the Travel and Transportation Management Staff in Washington, DC at (703) 305-5745.

Transportation Management Staff at
(703) 305-5745

8) HOW DO YOU OBTAIN REQUISITION STATUS??

There are three stages of obtaining current status information on your requisition. Choose the stage below that applies and follow the advice.

1. Your requisition has been forwarded to GSA for more than two weeks and you have not received acknowledgment.

Advice: Get your FEDSTRIP number or your agency order number and call (703) 308-CARS for status.

2. You have received GSA acknowledgment through receipt of GSA Form 8002A, Motor Vehicle Requisition Status.

Advice: Call the number listed in block 1 for status. Have the RPN from block 3 handy.

3. You have received GSA Form 8002-1, Motor Vehicle Delivery Order

Advice: Call the number in block 24. Have the RPN from block 2 handy.

Check the Automotive Division homepage customer inquiry for requisition status.

For a listing of Fleet Management Regional Offices, Centers, Sub-Centers, Field Offices, and Maintenance Control Centers:



Contact the FFA home page at <http://www.pub.fss.gsa.gov/motor>

select the heading block for vehicle leasing
<http://www.fss.gsa.gov/fleet.html>

9) SHOULD YOU LEASE A VEHICLE??

Indefinite Assignments of Motor Vehicles

GSA's Fleet Management Centers provide vehicles on indefinite assignments. For information, contact the nearest GSA Fleet Management Center or the Fleet Management Division (FFF), Office of Vehicle Acquisition and Leasing Services GSA, Washington, DC 20406.

Fleet Management Division at
(703) 305-6278

Short-Term Rental

GSA and DOD have joint rate agreements with commercial rental companies that feature flat rates with nationwide firms. If you need a vehicle for TDY purposes, contact the Travel Center serving your agency, or you can contact the vendors directly through "800" numbers that are published in the Official Government Traveler Directory. For technical information or to lodge complaints concerning the short-term rental program,

MOTOR VEHICLE REQUISITION FORM CHECK LIST

BEFORE SEALING YOUR ENVELOPE TO SEND IN YOUR REQUIREMENTS,
PLEASE REMEMBER TO CHECK THE FOLLOWING:

- ☐ **BLOCK 1.** APPROPRIATE FEDSTRIP/MILSTRIP DATA
- ☐ **BLOCK 2.** AGENCY ORDER NUMBER
- ☐ **BLOCK 3.** PREFERRED COLOR(S) OF VEHICLE(S)
- ☐ **BLOCK 4.** FEDERAL STANDARD UNITS
 - ☐ **A.** STANDARD NUMBER 122, 307, 794, 807
 - ☐ **B.** STANDARD ITEM NUMBER
 - LIST REQUIRED OPTION CODE(S)
- CONTACT FOR SPECIFICATION MATTERS
- COMMERCIAL TELEPHONE NUMBER
- (If available include a FAX number)
- ☐ **BLOCK 5.** ANY PERTINENT REMARKS
- ☐ **BLOCK 6.** REQUISITIONER (Name and address, include ZIP code)
- ☐ **BLOCK 7.** VEHICLE DELIVERY ADDRESS
 - POINT OF CONTACT AND TELEPHONE NUMBER
 - (If available include a FAX number)
- ☐ **BLOCK 8.** CONSIGNEE MAILING ADDRESS (Include ZIP code)
- ☐ **BLOCK 9.** ESTIMATED COST
 - ☐ **A.** UNIT COST
 - ☐ **B.** TOTAL COST
- ☐ **BLOCK 10.** REQUISITIONING OFFICER
 - ☐ **A.** NAME AND TITLE
 - ☐ **B.** TELEPHONE NUMBER (Commercial)
 - (If available include a FAX number)
 - ☐ **C.** SIGNATURE
 - ☐ **D.** DATE

<h1 style="margin: 0;">MOTOR VEHICLE REQUISITION</h1> <p style="margin: 0;">(INSTRUCTIONS ON BACK)</p>								<p>GSA USE ONLY</p>							
<p>1. FEDSTRIP/MILSTRIP (To be completed by requisitioner)</p>															
<p>Requisition Number</p>															
Doc. ID.	Routing ID.	M & S	Fed Stock Code	NIIN	Additional	Quantity	Requisitionrr	Date	Serial No.	Supple-mentary Address	S I G	Fun	bution	distri-	Project
1-3	4-6	7	8-11	12-20	21-22	25-29	30-35	36-39	40-43	45-50	51	52-53	54-56	57-59	60-61
AOD	GWO														

<p>2. AGENCY ORDER NO.</p>				<p>3. COLOR(S) DESIRED</p>				<p>6. REQUISITIONER (Name and address, including ZIP Code)</p>							
<p>4. FEDERAL STANDARD UNITS</p>															
<p>a. Indicate with "X" in column (1), the Federal Standard applicable to the vehicle being requisitioned. In column (2), show the "alpha" character for the standard used.</p>															

(1) STANDARD	(2)	VEHICLES
	122	Sedans and station wagons
	307	Light trucks 4 x 2 and 4 x 4
	794	Medium trucks 4 x 2 and 4 x 4
	807	Heavy trucks 6 x 4 and 6 x 6

<p>b. Select the desired items and options (if required) from the Federal Standard, marked above, and show the complete standard item number and standard option code designation (as required).</p>								<p>7. VEHICLE DELIVERY ADDRESS (if different than Item 8)</p>																															
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">STD. ITEM NO.</td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>																STD. ITEM NO.																							
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<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="8" style="text-align: center;">OPTION CODES</td> </tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>								OPTION CODES																															
OPTION CODES																																							

<p><input type="checkbox"/> MARK HERE IF ADDITIONAL REQUIREMENTS FOR STANDARD VEHICLE(S) ARE ATTACHED.</p>								<p>8. CONSIGNEE MAILING ADDRESS</p>							
<p><input type="checkbox"/> MARK HERE IF NON-STANDARD VEHICLE. (See instructions on the back for ordering non-standard items.)</p>															

<p>CONTACT FOR SPECIFICATION MATTERS</p>								<p>CONTACT</p>								<p>TELEPHONE NO.</p>			
--	--	--	--	--	--	--	--	----------------	--	--	--	--	--	--	--	----------------------	--	--	--

<p>TELEPHONE NUMBER(S) (Include area code)</p>								<p>9. ESTIMATED COST</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">a. UNIT COST</td> <td style="width: 15%;">b. TOTAL COST</td> </tr> <tr> <td>\$</td> <td>\$</td> </tr> </table>								a. UNIT COST	b. TOTAL COST	\$	\$
a. UNIT COST	b. TOTAL COST																		
\$	\$																		
<p>5. REMARKS</p>																			

<p>10. REQUISITIONING OFFICER</p>								<p>GSA USE ONLY</p>							
<p>a. NAME AND TITLE</p>															
<p>b. TELEPHONE NUMBER (Include area code)</p>															

<p>c. SIGNATURE</p>								<p>d. DATE</p>							
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☐ Continued on back

GENERAL SERVICES ADMINISTRATION

GSA FORM 1781 (REV. 06-98)

INSTRUCTIONS

ONLY use this form for ordering delivery to ONE consignee, any quantity of ONE item number.

GENERAL. This form should be used by Federal agencies for ordering standard type vehicles under Federal Standard Numbers

- 122 - Sedans and station wagons
- 307 - Light trucks 4 x 2 and 4 x 4
- 794 - Medium trucks 4 x 2 and 4 x 4
- 807 - Heavy trucks 6 x 4 and 6 x 6

and non-standard types under applicable Federal Specification. The use of this form for ordering standard vehicles eliminates the need to prepare lengthy purchase descriptions. The form may be used as the requisitioner's own purchase or requisition. Only one identical type (item number), for delivery to one consignee, may be listed on one form. Submit the original and one copy of the completed form to:

General Services Administration
Federal Supply Service
Automotive Division (FFA)
Washington, DC 20406

SPECIFIC ITEMS. Items not listed are self-explanatory.

Item

- 1 Enter FEDSTRIP/MILSTRIP data in accordance with instructions contained in FPMR 101-26, and as shown in the chart at the bottom of these instructions.
- 3 Indicate the color(s) desired. If the manufacturer's standard color is acceptable, insert "Mfg. Std.."

Item

- 4 Col. (b) – Select the desired item and standard option(s) (if not already included in the item) from the applicable Federal Standard and insert the complete standard option code in the space provided.

Example: STANDARD
ITEM NO.

9C

OPTION
CODE

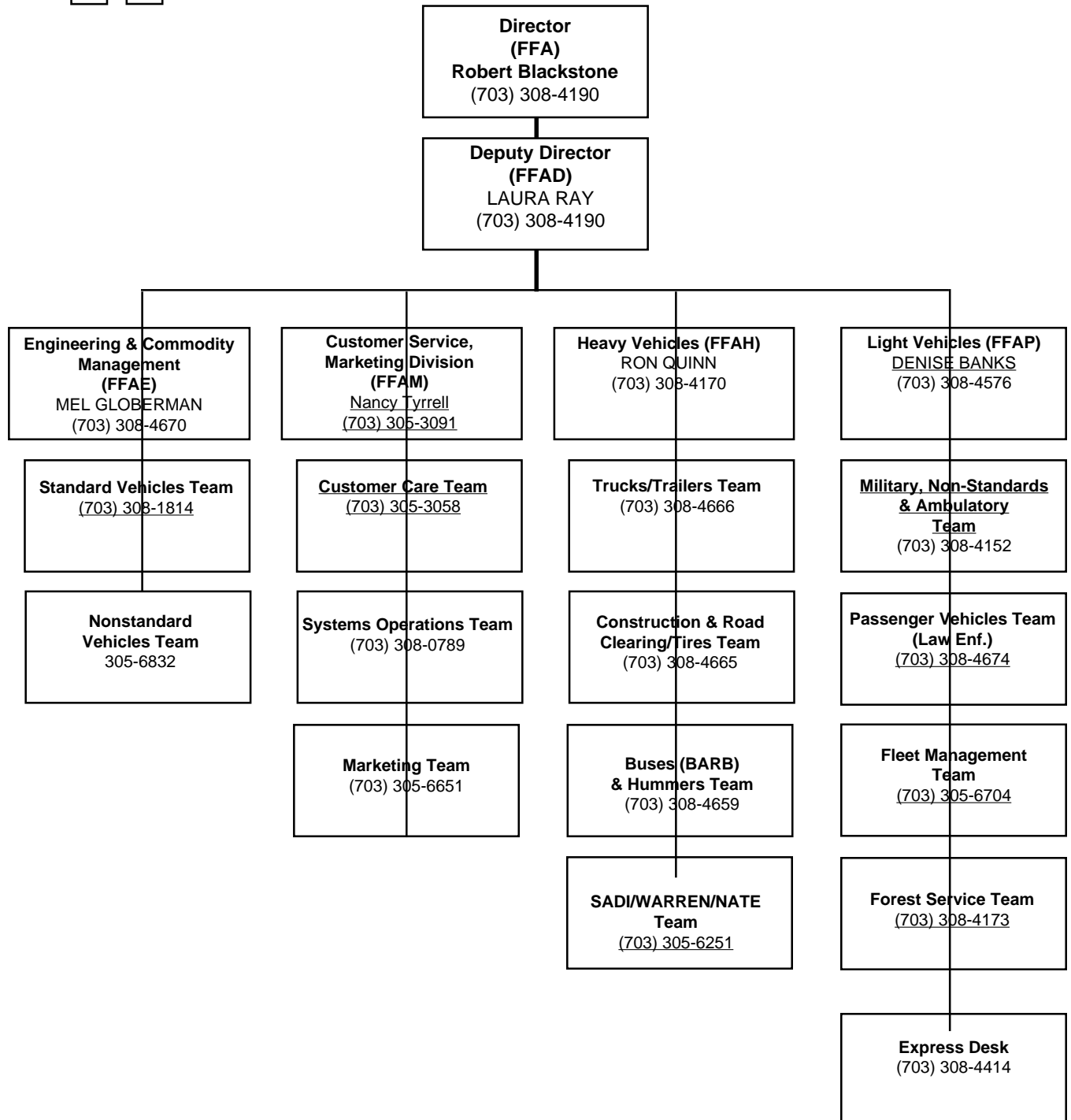
E2	RCT	CR		
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- 4 c Non-standard vehicles and options (those not reflected in Federal Standards 122, 307, 794 and 807 should be ordered on this form. Mark "X" in the box provided for this item; also; the requisitioner SHALL furnish a complete description and specify the appropriate vehicle specifications or operations required, not included in the Federal Standard on a separate sheet of paper attached to this form.

FEDSTRIP DATA	COLUMNS	DESCRIPTION
DOCUMENT IDENTIFIER	1-3	Identifies type of requisition. Preprinted AOD.
ROUTING IDENTIFIER	4-6	Identifies source to which requisition is submitted. Preprinted GWO.
MEDIA AND STATUS	7	Reflects the appropriate code indicating the type of status required and the activity to receive the status.
STOCK NUMBER	8-22	Indicates the stock or part number of the item required. Requisitioners shall not complete the FEDSTRIP data field for vehicle requisitions.
QUANTITY	25-29	Reflects the quantity being requisitioned. The field shall be completely filled in by preceding significant digits with numeric zeros.
REQUISITIONER	30-35	Identifies the requisitioner. Insert the FEDSTRIP activity address code assigned to the requisitioner.
DATE	36-39	Identifies requisition date expressed as Julian calendar date.
SERIAL NUMBER	40-43	Reflects the serial number of the requisition. The number is assigned at the discretion of the requisitioner.
SUPPLEMENTARY ADDRESS	45-50	When delivery of billing is to be made to other than the requisitioner activity as directed by the signal code, the FEDSTRIP activity address code is entered.
SIGNAL	51	Reflects the appropriate code to identify the elements on the requisition that represents ship to or bill to activity.
FUND	52-53	Reflects the appropriate code as directed by activity.
DISTRIBUTION	54-56	Reflects the appropriate code as directed by activity.
PROJECT	57-59	Reflects the appropriate code as directed by activity.
PRIORITY	60-61	Reflects the appropriate code as directed by activity.
CONTINUED REMARKS (Block 5)		



AUTOMOTIVE DIVISION ORGANIZATION CHART AND PHONE NUMBERS

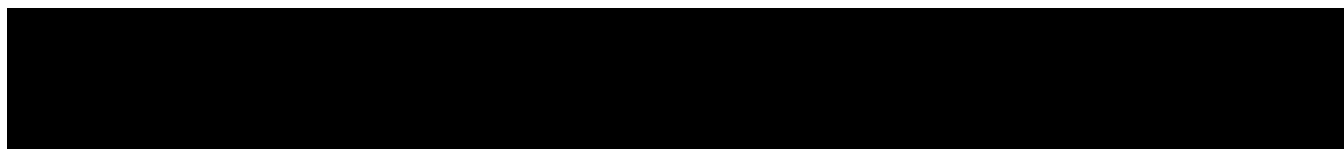




INDEFINITE QUANTITY CONTRACTS FOR TRUCKS AND BUSES

PROGRAM	WHAT'S AVAILABLE	DELIVERY (DAYS) (AFTER GSA PLACES ORDER)	CONTACT
STAN	(Standard Trucks Available Now)		
	Cab & Chassis	75 to 150	(703) 308-4666
	Tractors		
	Stake Trucks		
	Dump Trucks		
	Van Trucks		
	Refrigerated Van Trucks		
	Maintenance Trucks		
BARB	(Buses All Ready to Buy)		
	Cutaway Buses (12-20 adult passengers)	120 to 180	(703) 308-4662
	Stripped Chassis Buses (14-28 adult passengers)		
	Conventional Buses (28-44 adult passengers)		
	Forward Control - Front Engine Buses (21-52 adult passengers)		
	Forward Control - Rear Engine Buses (29-48 adult passengers)		
MARK	(Modern Ambulance Ready Kwik)		
	Four types of fully equipped ambulances	60 to 180	<u>(703) 305-4152</u>
	1. Cab Chassis with modular body		
	1.a. Cab Chassis, Medium Duty with Modular Body		
	2. Van with raised roof		
	3. Van cutaway with modular body		
WARRAN	(Wrecker and Rollback Requirements Available Now)		
	Wreckers (7 ton to 45 tons)	150	<u>(703) 305-6251</u>
	Rollbacks (22 to 28 ft. beds)		
ALF	(A Lotta Firetrucks)		
	Pumper/Ladder/Tanker/Platform Firetrucks	180 to 360	(703) 308-4666
	Brush Fire - Wild Fire		
	Hazmat Rescue		
	Crash		

For pricing information or additional feature information, contact the appropriate number listed or Customer Service (703) 308-CARS



PROGRAM	WHAT'S AVAILABLE	DELIVERY (DAYS) (AFTER GSA PLACES ORDER)	CONTACT
TRACY	(Trash collection and Recycling equipment Available Commercially for You)		
	Front/Top/Rear Loader Trash Trucks	120 to 240	(703) 308-4666
	Liquid Waste/Vacuum Trash Trucks		
	Sludge Spreading		
	Soil Remediation Trailers		
	Arm and Chain Lift		
	Roll-On Roll-Off Trailer		
	Recycling Trucks and Trailers		
CATHY	(Commercially Available Trailers Here for You)		
	Goose Neck Low Boy Trailers	90	(703) 308-4663
	Refrigerated Trailers		
	Flat Bed Trailers		
	Van Trailers		
SADI	(Standard Aerial Devices and Digger/Derricks Immediately Available)		
	General Purpose Aerial Device (55 and 70 ft. working ht.)	180	<u>(703) 305-6251</u>
	Material Handling Aerial Device (55 and 70 ft. working ht.)		
	Curbside Corner Mount Digger/Derrick		
	Center Mount Digger/Derrick		
	Rear Mount Digger/Derrick		
NATE	(Now Available Tankers and Equipment servicing vehicles)		
	Aircraft Refuelers	90 to 210	<u>(703) 305-6251</u>
	Petroleum/Oil Tanker Trucks and Trailers		
	Water Tanker Trucks and Trailers		
	Construction Tanker Equipment Trucks		
	Fuel Lube and Servicing Tanker Trucks		
HAL	(Hummers At Last)		
	Civilian Hummer Vehicles (2 dr. and 4 dr. cabs)	60	(703) 308-4659
SAL	(Spotters At Last)		
	Yard Tractors	90	(703) 308-4663
TIM	(Tires In Multiple)		(703) 308-4665



NEW VEHICLE GUIDE

This New Vehicle Guide provides information to Federal Government fleet managers on delivery, acceptance, warranty, and recall of motor vehicles. For further assistance the addresses and telephone numbers of the major vehicle manufacturers' offices are included in this Guide.

The Government's annual new vehicle purchases represent a large capital investment. Fleet managers are responsible for protecting this investment by ensuring they receive the exact vehicle ordered by the Automotive Division, and the manufacturer or carrier corrects any loss or damage incurred in transit. Once vehicles are accepted, the utilization of warranty and recall programs must be maximized to reduce expenditures to the Government. Use of this Guide will assist in accomplishing these goals.

CONTENTS

PAGE

XV	Chapter 1 - Delivery Methods Commercial Driveaway, Wheels-Off-Ground-Delivery, FOB Destination, FOB Origin, Authorized Delivery Times
XVI	Chapter 2 - Acceptance Predelivery Inspection and Servicing, Consignee's Delivery Inspection, Correction of Transit Damage, Order Compliance Inspection, Quality and Workmanship Deficiencies, Quality Deficiency Report, Receiving Report
XIX	Chapter 3 - Warranty Warranty Coverage, Domestic Warranty, Foreign Warranty, Warranty Extensions, Warranty Exclusions, Potential Voidance of Warranty, Post Warranty Adjustments, Additional Warranty Information
XXII	Chapter 4 - Recall
XXII	Chapter 5 - Manufacturers Service Assistance Offices

CHAPTER 1

Delivery Methods

There are various ways a vehicle may be delivered to the consignee; however, the standard method for passenger automobiles and light trucks is dealer delivery. Forms of delivery and delivery terms are described briefly below.

Vehicles are delivered with the purchase contract and order numbers on the window sticker. The contract and order numbers found on the vehicle must match those found on your Motor Vehicle Delivery Order.

COMMERCIAL DRIVEAWAY

Commercial driveaway permits the vehicle to be driven from the shipping point to the destination. Two restrictions apply when this method of delivery is used: (1) The vehicle shall not be used at any time to carry, tow, or push cargo or vehicles. (2) The vehicle shall not be driven more than 50 miles on its own wheels, except by an approved bonded commercial driveaway carrier. The contract will state if commercial driveaway is an acceptable method of delivery.

WHEELS-OFF-GROUND-DELIVERY

When wheels-off-ground-delivery is required (rarely utilized), the delivery method used shall assure that all wheels of transported vehicles are off the ground at all times while in transit from the point of final assembly (vehicle completed as specified) to the destination. If vehicles are shipped by rail, the wheels-off-ground delivery method is required to a geographical point not more than 60 road miles from the specified destination. In this situation other modes of conveyance may be used to transport the vehicle(s) from the rail drop-off point to the destination. The road mileage between geographical points shall be as stated in the current "Household Goods Carriers' Bureau Mileage Guide", or "Rand McNally Road Atlas".

When wheels-off-ground-delivery is utilized, the contractor is responsible for unloading the vehicle at the destination. The vehicle may only be accepted wheels on ground.

DELIVERY BY THE MANUFACTURER - FOB DESTINATION

Dealer Delivery.

For this method of delivery, all vehicles are the responsibility of the contractor/manufacturer until inspected, accepted, and transferred to the Government.

The following applies to destinations within the continental United States; Anchorage and Fairbanks, Alaska; Honolulu, Hawaii, and Hato Rey, Puerto Rico.

Unless direct vehicle delivery (consignee) is indicated on the Motor Vehicle Delivery Order, vehicles will be delivered typically through the manufacturer's closest dealer to the end user. The manufacturer is responsible for transporting vehicles to the dealer.

The dealer receives the vehicle and is required to inspect it for transit damage and loss and to correct any deficiency. The dealer performs predelivery servicing including any necessary lubricating, adjustments, appearance cleaning, and other make-ready preparations for the operation of the vehicle and any additional equipment that was ordered.

When these operations are completed, the dealer will contact the person/consignee indicated on the Motor Vehicle Delivery Order and make final arrangements for consignee inspection and pick up of the vehicle at the dealership. The vehicle must be picked up within five days after the Government agency is notified. The dealer shall not affix any dealer identification items to the vehicle such as decals, plates, logos or other advertising material.

Direct Consignee Delivery.

Under this type of delivery, the contractor is responsible for delivering the vehicle directly to a Government facility. Option code "CNS" will appear on the Motor Vehicle Delivery Order. The contractor performs the final predelivery inspection and servicing at either the contractor's plant or at an authorized dealership at or near the designated origin. Following predelivery servicing, vehicles will be shipped to the consignee with easily lost or damaged items (e.g., wheelcovers, antennas) inside the vehicle, with protective mats and covers in place, and without external appearance cleaning. Vehicle must be accepted wheels-on-ground. The contractor is responsible for making any necessary arrangements to unload vehicles and any associated costs. Medium and heavy trucks are handled by direct delivery and do not require the redundant use of code CNS.

DELIVERY BY U.S. GOVERNMENT BILL OF LADING (GBL) (FOB ORIGIN)

Under this type of delivery the Government assumes ownership of the vehicle at the manufacturer's plant and prepares a U.S. Government Bill of Lading, Standard Form 1103, which authorizes a carrier to move the vehicle from the manufacturer's plant to the consignee. The contractor mails a blue copy of the GBL directly to the consignee signifying that the vehicle is in process of delivery. Once the carrier takes possession of the vehicle, the carrier is responsible to the Government for safeguarding it until accepted by the consignee. The carrier is not to collect any delivery charges from the consignee.

NOTE: If the consignee finds damage, abuse, or equipment missing, a detailed notation must be made on all copies of the carrier's delivery receipt, and the carrier's driver must sign the notation on each copy. In the event the carrier should refuse to acknowledge the notations, the consignee must refuse to accept the vehicle.

Under the GBL procedure, the consignee does not sign the original GBL. Instead, the carrier's driver signs, certifying delivery of the vehicle and its condition at destination; therefore, the notation and signature requirement noted above are extremely important.

If a damaged vehicle is received, the consignee should arrange for prompt repair of the vehicle through the delivering carrier. Since the vehicle manufacturer has no responsibility for transit damage in this type of delivery, it is not necessary that the manufacturer's dealer perform body repairs. However, if the damage involves mechanical repairs, such as engine or running gear, repairs must be performed by the manufacturer's dealer to preclude possible voiding of the warranty.

As soon as possible, but no later than 30 days from the receipt of the damaged vehicle, the consignee shall file a written report with the GSA office that directed the shipment and with the billing office as indicated in the "Bill charges to" space on the GBL. Standard Form 361, Transportation Discrepancy Report, is recommended for this purpose. However, if the total cost of the damage or cost of repairs or replacement, including unearned freight charges, is \$50 or less, it is suggested that the consignee absorb such loss, unless the discrepancy reflects a pattern of negligence by a carrier.

AUTHORIZED DELIVERY TIMES (CONSIGNEE DELIVERY)

All vehicles delivered to the consignees by a highway carrier are required by contract provisions to be delivered between the hours of 8 a.m. and 4:30 p.m. Monday through Friday, except Federal holidays. These delivery times are specified so that you may properly inspect and document any transit damage or loss. Any attempt by the carrier to deliver vehicles before or after these hours should be refused unless arrangements are made for authorized, qualified personnel to be available to perform inspections and to accept the delivery. If the carrier is required to return during the specified hours, the Government is not liable, nor is the receiving agency authorized to pay for the return.

CHAPTER 2

Motor Vehicle Acceptance

The vehicle(s) and the additional equipment furnished under contract shall be the manufacturer's current production. Vehicle(s) shall be complete with all the necessary operating components and accessories customarily furnished the general public with such modification and attachments as may be necessary or specified to enable the vehicle to function reliably and efficiently in sustained operation.

The vehicle(s) shall be furnished with the equipment, systems, and accessories as specified by the Automotive Division's vehicle descriptions and codes utilized in the current publication of "Federal Vehicle Standards". Optional and standard equipment ordered shall be installed ready for use, unless otherwise specified.

PREDELIVERY INSPECTION AND SERVICING

Depending on the purchase arrangements, the contractor shall perform final pre-delivery inspection at his plant or at an authorized dealership. Vehicles for consignees located in the 50 States, and sometimes Puerto Rico, may be delivered through the manufacturer's authorized dealer closest to the consignee (dealer delivery). Under this arrangement, the inspection shall include pre-delivery servicing, lubricating, adjustments, appearance cleaning, and make-ready to use and operate the vehicle and the furnished contracted equipment. This servicing shall be performed in accordance with the equipment and vehicle manufacturer's prescribed form. Servicing shall comply with the ambient temperatures and conditions applicable with the route of transport and the consignee's ultimate destination and area of operation. Vehicles delivered direct to the consignee receive pre-delivery service at the contractor's plant (consignee delivery) and may be shipped with easily lost or damaged items inside the vehicles, with shipping and protective mats in place, and without external appearance cleaning. When direct consignee delivery is specified, the fuel tank shall be filled with a minimum of 3 gallons of fuel. When dealer delivery is specified, the fuel tank shall be filled to at least the half-full mark on the fuel gauge for passenger vehicles and to the quarter mark on light truck vehicles.

CONSIGNEE'S DELIVERY INSPECTION

The vehicle should be visually examined to determine compliance with the contract requirements. The vehicle must be checked for transportation damage and any loss (such as missing spare tire, vehicle jack, antennas, etc.). Vehicles with

equipment failures, defects, and/or shortcomings may be accepted subject to correction by the contractor/manufacturer. Fluid levels and tire pressures should be checked. Additionally, operational checks shall cover all controls, systems and devices, doors, windows, accessories, road testing of the vehicle, and compliance with the pre-delivery inspection.

CORRECTION OF TRANSIT DAMAGE

When vehicles are delivered directly, FOB Destination, the consignee, in the presence of the carrier's driver, should immediately inspect the vehicle for damage, abuse, loss, or theft that may have incurred in transit. Failure to do so may result in the agency absorbing costs for any damages subsequently noted. Any such findings should be accurately described on the delivery receipt the driver presents for signature. If vehicles are covered with snow or ice at the time of delivery, the inspecting official should note this condition on the delivery receipt. If damage is noted after the snow and/or ice is removed, a claim should be made. The driver is required to acknowledge the notation by signature. If the driver refuses, the consignee must refuse to accept the vehicle. Should the consignee elect to accept the damaged vehicle without the driver's signature, the carrier is relieved of responsibility, and the consignee's agency will bear the cost of repairs, replacement, etc.

When a vehicle is delivered by government bill of lading (FOB Point of Origin) to a destination and a vehicle inspection reveals damage, abuse, or missing equipment and it is determined that the carrier is responsible, arrangements should be made for the immediate repair of the vehicle at the nearest manufacturer's dealer or any other capable repair facility. Prior arrangements should be made with the carrier representative to pay the repair shop for services rendered.

ORDER COMPLIANCE INSPECTION

Once the transit damage inspection is completed, the vehicle must be checked to ascertain that it meets the ordering specifications. This inspection should not be delayed by any repair or replacement made necessary by transit damage or loss. The vehicle furnished must be compared with the Motor Vehicle Delivery Order, Automotive Division vehicle description, applicable Federal standard and/or specification to determine that all components, equipment, etc. are as ordered.

IMPORTANT: An agency should review closely any vehicle descriptions, and any other information sent by the Automotive Division to the agency's requisitioning office. Additionally, should the consignee move during the time a vehicle order is in process, it is important to notify the Automotive Division of any new delivery address.

Any deviation from, or noncompliance with, specifications must be described on the receiving report. Minor discrepancies should be corrected by the nearest dealer under warranty. If the dealer refuses or the discrepancy is major, the nearest manufacturer's zone or service office should be contacted. If the matter cannot be resolved locally, the Automotive Division is available to provide assistance.

If some deviation from, or noncompliance with, a specification or contract is discovered after the receiving report has been forwarded, the details should be supplied promptly to the Automotive Division to the contact in Block 24 of the Motor Vehicle Delivery Order..

QUALITY AND WORKMANSHIP DEFICIENCIES

The following information concerning "workmanship" is excerpted from the Federal Standards, Nos. 122, 307, 794, & 807:

Workmanship.

- A. Vehicles shall be free from defects which may impair their serviceability or detract from appearance.
- B. All bodies, systems, equipment and interfaces with the chassis shall be done in accordance with the OEM's Body Builders Book.
- C. All components will be new. Defective components shall not be furnished. Parts, equipment and assemblies which have been repaired or modified to overcome deficiencies shall not be furnished without the approval of the purchaser. Component parts and units shall be manufactured to definite standard dimensions with proper fits, clearances and uniformity. Welded, bolted, and rivet construction utilized shall be in accordance with the highest standards of industry. General appearance of the vehicle shall not show any evidence of poor workmanship.
- D. The following shall be reason for rejection:
 1. Rough, sharp or unfinished edges, burrs, seams, corners, and joints.
 2. Non-uniform panels. Edges that are not radiused, beveled, etc.
 3. Paint runs, sags, orange peel, "fish eyes" etc., and any other imperfection or lack of complete coverage of paints or coatings.
 4. Body panels or components that are uneven, unsealed, or contain cracks, dents or have voids.
 5. Misalignment of body fasteners, glass, viewing panels, light housings, other items with large or uneven gaps, spacing etc. such as door, body panels and hinged panels.
 6. Improperly designed, fabricated and routed wiring or harnesses, and electrical connections.

-
7. Improperly supported or secured hoses, wiring harnesses, mechanical controls etc., including interference with other components.
 8. Interference of chassis components, body parts, doors etc.
 9. Leaks of any gas, vacuum, or fluid lines (air conditioning, coolant, oil, oxygen, etc.).
 10. Noise, panel vibrations etc.
 11. Inappropriate or incorrect use of hardware, fasteners, components, or methods of construction.
 12. Incomplete or improper welding, riveting or bolting.
 13. Lack of uniformity and symmetry where applicable.
 14. Loose, vibrating abrading body parts, components, subassemblies, hoses, wiring harnesses or trim.
 15. Improper body design or interface with the chassis that could cause injury during normal use or maintenance, and which fail to provide access to perform routine or mandatory repairs or maintenance on vehicle electrical and mechanical systems. In addition, the improper combination of options which by their combination and installation are inherently incompatible with regard to function or safety.
 16. Sagging non-form fitting upholstery or padding, holes, tears, discoloration, etc.
 17. Incomplete or incorrect application of rustproofing.
 18. Visual deformities and equipment malfunctions.
 19. Unsealed appurtenances or other body components, gaskets, etc.
 20. In addition, any deviation from specification requirements or any other item, whether or not stipulated herein, that affects form, fit, function, finish, durability, reliability, safety, performance or appearance shall be cause for rejection.

QUALITY DEFICIENCY REPORT

A Quality Deficiency Report, GSA Standard Form 368, or a copy of the vehicle defect report, copy included herein, is used to report quality deficiencies for all vehicles. A quality deficiency prevents an item from fulfilling its intended purpose. This can include deficiencies in material, manufacturing or the technical requirements.

Serious problems that effect safety should be reported immediately by phone. Call Mr. Steve Dellinger at (703) 308-4575, or if he is not available any other person in Engineering at the numbers listed on page IV.

The Quality Deficiency Report form includes instructions for reporting vehicle deficiencies. Reports are sent to:

Automotive Division (FFAE)
General Services Administration
Washington, D.C. 20406

Every quality deficiency should be reported promptly and described fully even if corrections are made without cost. For each vehicle experiencing problems, data from many sources can pinpoint a deficiency in a single part, an individual vehicle, a production run, a year model or a production plant. Reporting safety and emission system deficiencies is critical.

When a Quality Deficiency Report is received, the Automotive Division will respond to you if:

- A. Assistance is necessary to correct the deficiency.
- B. You request a reply.

RECEIVING REPORT

The receiving report copy of GSA Form 8002, Motor Vehicle Delivery Order, must be completed by the consignee to acknowledge that the vehicle has been received at the destination. The completed form is sent to the appropriate contract specialist at the Automotive Division.

Most vehicles are received without transit damage or loss. However, if damage or loss exists, the receiving report must be annotated. Example FOB Destination: "Left front door damaged in transit and carrier paid for repair.", or "Four missing wheel covers were replaced by dealer and carrier." Example FOB Point of Origin: "Right rear quarter panel scraped and dented in transit; carrier acknowledged; agency paid for repairs; claim against carrier will follow."

Most vehicles are received as ordered; however, if there should be some deviation from, or noncompliance with the purchase specifications, the receiving report must be annotated. Example: "Purchase description specified E range tires instead of the D range tires received. Error was corrected by the manufacturer's dealer."

When satisfactory arrangements have been made to correct any deviations or noncompliance with specifications, the receiving report should be signed (not delayed while the vehicle is in the shop) and sent to the Automotive Division (FCAP), GSA, Washington, DC 20406.

CHAPTER 3

Warranty

The terms “manufacturer” and “contractor” are both used in warranty statements. The vehicle manufacturer is also the contractor when his/her offer to supply the whole vehicle is accepted as a contract. In some instances, the manufacturer’s dealer or the builder of the body or other special equipment may submit an offer on the entire vehicle. If awarded the contract, the builder may purchase the chassis from a manufacturer and supply and warrant the entire vehicle as the prime contractor. As a general rule, the chassis manufacturer will warrant his chassis regardless of any body or special equipment contractor.

WARRANTY COVERAGE

The warranty coverage for vehicles furnished the Government is generally the same coverage as those vehicles furnished to the general public. Warranty information is usually found with operator’s manuals located in the glove compartment. The coverage and period may be more extensive than what is described below.

The contractor shall warrant the vehicle and the furnished equipment against parts failure or malfunction due to design, construction or installation errors, defective workmanship, and missing or incorrect parts for a minimum period of 12 months, and 15 months for vehicles outside the 50 United States and the District of Columbia, from the date of acceptance, or the mileage of operation specified in the appropriate Federal Vehicle Standard, exclusive of any authorized accumulated driveaway mileage, whichever occurs first. Warranty coverage shall include any defects or shortcomings found during the pre delivery inspection and servicing. The warranty begins when the Government accepts the vehicle from the contractor FOB point of origin or destination.

Extended Coverage

OEM Extended Warranty Programs information and costs may be obtained by calling the appropriate vehicle team.

Corrosion Coverage

The contractor shall provide the chassis manufacturer’s commercial corrosion coverage. This coverage applies only to domestic use. This coverage shall be for at least 6 years/100,000 miles.

EMISSION CONTROL SYSTEM.

The contractor shall provide a warranty, in conformance with applicable regulations of the Federal Environmental Protection Agency and the California Air Resources Board, that covers emission control related parts which will be replaced, repaired, or adjusted if there is a defect in a covered part that causes the vehicle to fail to perform to regulations for 5 years or 50,000 miles, whichever occurs first. Some components (such as distributor, spark plugs, ignition wiring, and manifolds) are excluded if over 24 months or 24,000 miles and their primary purpose is not to reduce emissions. Some items may require scheduled replacement and are only warranted up to the first replacement interval. This coverage applies only to domestic use.

DOMESTIC WARRANTY

When vehicles are used within the 50 States, the District of Columbia, Puerto Rico and the Virgin Islands, the warranty shall include furnishing without cost to the Government (FOB contractor’s nearest dealer or branch to vehicle’s location or station) new parts and assemblies to replace any that failed or malfunctioned within the warranty period. In addition, when the Government elects to have the work performed at the contractor’s plant, branch, dealer, or with the contractor’s approval, (i) to correct the defect itself or (ii) to have it corrected by a commercial garage facility, the cost of the labor involved in the replacement of the failed or malfunctioned parts or assemblies shall be borne by the contractor.

Repairs may be made at the manufacturer’s/contractor’s dealer or other facility. Repairs also may be made at a Government repair shop or independent repair shop under the following conditions:

- A. Government Repair Shop. If a government repair shop is operated at or near the operating base of a vehicle which is located an impractical distance from the manufacturer’s nearest dealer or other facility, the manufacturer may agree to reimburse the Government repair shop for repairs made under the warranty provisions. Prior approval must be obtained from the manufacturer before such repairs are made. The following are typical provisions of such an agreement:
 1. An hourly billing rate is negotiated between the Government repair shop representative and the vehicle manufacturer’s representative;
 2. The time allowance for each repair is based upon the vehicle manufacturer’s flat rate manual for the particular make, model, and year; and
 3. Reimbursements for parts are based on prices quoted to manufacturer’s dealers for parts and accessories.

B. Independent Shop. Prior approval must be obtained from the manufacturer's zone, district, or regional service manager for repairs made by independent garages. Agreement must be obtained from the manufacturer's representative that these repairs will not in any way jeopardize warranty claims. Reimbursement for warranty expenses incurred at nondealer garages will be considered by the manufacturer if:

1. Repairs are necessary in a location where the manufacturer is not represented;
2. Repairs are necessary during periods other than the nearest dealer's normal business hours; or
3. Emergency repairs are required.

C. The manufacturer's reimbursement to the Government will be based on the following:

1. The manufacturer's flat rate time schedule;
2. The labor rate charged at the nearest franchised dealer for the vehicle make; and
3. Federal Supply Schedule prices for all parts and major assemblies.

If the invoice of the independent shop is less than the total of 1., 2., and 3. above, the manufacturer will reimburse the lesser amount.

FOREIGN WARRANTY

When vehicles are used outside the 50 States, the District of Columbia, Puerto Rico, and the Virgin Islands, the warranty shall include furnishing new parts or assemblies to replace any returned by the Government to the contractor which failed or malfunctioned within the warranty period. The parts are to be returned to the contractor's plant at Government expense (see below). The contractor shall not be required to bear the cost of the labor involved in correcting defects in vehicles operated in foreign countries.

If a contractor's repair facility is conveniently located in the country where the Government vehicle is operated, replacement parts may be obtained from or repairs may be performed at the facility. The agency will have to pay the labor costs. If the facility requires payment for the parts, the agency must hold the old parts for possible reimbursement by the contractor.

If the contractor is not represented in the country, the parts may be obtained from a nearby representative or from the contractor in the United States. Whether the agency seeks supply of the replacement parts, or reimbursement for parts purchased, it should attempt to avoid the cost of returning the defective parts. If parts must be returned to the contractor's plant, it is at the Government's expense. The contractor may accept the validity of the claim and waive return of the

defective parts if the agency's letter includes the following information:

- A. Complete address of agency holding the vehicle;
- B. Vehicle year, model, and serial or identification number;
- C. Contract and/or purchase data pertinent to vehicle purchase;
- D. Date of acceptance at destination and vehicle odometer reading upon arrival;
- E. A detailed description of the problem;
- F. Name and parts numbers, if available;
- G. Date and mileage at which the problem was discovered or suspected;
- H. An offer to return the parts.

If attempts to obtain replacement or reimbursement are not successful, the Automotive Division will attempt to resolve the problem.

WARRANTY EXTENSIONS

If the contractor receives from any supplier or subcontractor additional warranty coverage on the whole or any component of the vehicle, in the form of time and/or mileage including any prorate arrangements, or the contractor generally extends to his commercial customers a greater or extended warranty coverage, the Government shall receive corresponding warranty benefits.

WARRANTY EXCLUSIONS

Unless otherwise specified, the following items are considered normal maintenance and repair for which the contractor need not assume liability for reimbursing the Government, regardless of the vehicle age or mileage:

- A. Abuse, negligence, or unapproved alteration of original parts;
- B. Damage from accidents;
- C. Brake and standard clutch adjustments;
- D. General tightening, head lamp adjustments, and normal scheduled maintenance services;
- E. Wheel alignment or tire balancing;
- F. Tires and batteries (if warranted by their manufacturers);
- G. Miscellaneous expenses such as fuel, towing, telephone, travel lodging, or loss of personal property;
- H. Cosmetic or surface corrosion due to airborne fallout, stones, hail, wind, etc.

A manufacturer may be expected to reject a warranty claim if the vehicle has been subject to conditions such as the following:

-
- A. Use of fuels, lubricants, additives, etc., other than the type specified in the owner's guide;
 - B. Addition of accessories to fuel, cooling, lubricating, ignition, electrical, and other systems without prior approval of the manufacturer;
 - C. Noncompliance with manufacturer servicing procedures specified in the owner's guide for vehicles operated under other than normal conditions; and
 - D. Component repair or replacement made at a non-dealer shop without prior approval of the manufacturer.
- 2. When the appropriate manufacturer's representative can be reached, explain the situation and request that instructions be issued to have reimbursement made directly to the dealer.
- C. In the event that the manufacturer's field representative is not willing to resolve a problem which is believed to be the manufacturer's responsibility, contact the manufacturer's regional/zone service manager, or the Automotive Division who will assist in referring the case to the appropriate manufacturer's official.

POST WARRANTY ADJUSTMENTS

The manufacturer's warranty correction policies are not necessarily confined to the prescribed warranty period. Malfunction or other parts failure discovered at some point past the warranty period might be corrected at no cost, or on a cost-sharing basis, provided there is documented evidence pointing to a failure pattern or potential. Therefore, it is important that agencies record deficiencies, known or suspected. They should be documented promptly, even if seemingly corrected by the contractor.

ADDITIONAL WARRANTY INFORMATION

Corrective Action Under Warranty.

If problems are encountered in obtaining corrective action under the terms of the warranty, the following steps should be followed:

- A. When a vehicle is returned to the dealer for warranty work and the dealer refuses to make corrections under the warranty, the agency should make every effort to attempt to resolve the issue while the vehicle is still in the dealer's shop. In this situation the following steps should be taken:
 - 1. Request that the dealer contact the manufacturer's regional, zone, or district office for approval to proceed with warranty repairs.
 - 2. If the dealer refuses to make such a contact, the agency's representative should make the contact, explain the situation, and obtain approval for the dealer. See Chapter 5 for a partial list of automotive representatives.
- B. If the manufacturer's regional, zone, or district representative cannot be reached for a prompt approval for warranty repairs, and the vehicle is urgently needed, the agency should:
 - 1. Instruct the dealer to make the necessary repair(s), bill the agency on open account, and hold any replaced parts or assemblies for examination by the manufacturer.

Reimbursements.

All requests submitted to the manufacturer for reimbursement must include a copy of the paid invoice, a description of the problem including reasons why it was not handled at the regional level, and the exact address to which the remittance is to be sent. Be sure to include the Vehicle Identification Number (VIN), contract number, and the date of delivery.

Importance of Maintenance Records.

Complete and accurate maintenance records are necessary for proper fleet management, especially during the warranty period. On all warranty repairs, the dealer should furnish a copy of the repair order listing all repairs, parts replaced, date, and vehicle mileage. Maintenance records should include date, odometer readings, and repair details, even when made at no cost to the Government.

Warranty Affected By Delivery Delays.

When does the contractor's warranty begin? The date is important to the consignee initially and to any future custodian of a vehicle. The start of the warranty depends upon the method of delivery. If the vehicle is purchased FOB Destination, the warranty will begin when the consignee accepts the vehicle. If the vehicle is purchased FOB, Point of Origin, the warranty begins when the manufacturer makes the vehicle available to the Government's carrier for delivery.

When a vehicle arrives at its destination, the consignee should take note of the month and year recorded as the beginning of the warranty. A misdirected shipment or delayed component installation could result in a delivery to the consignee significantly later than the date entered, resulting in a loss of warranty period. If such a case exists, the consignee should promptly contact the manufacturer requesting a corrected start of warranty date. If additional assistance is required, the consignee should contact the Automotive Division.

CHAPTER 4

Recall

The National Traffic and Motor Vehicle Safety Act of 1966 (15 U.S.C. 1402) requires every motor vehicle manufacturer to announce defects which relate to safety in motor vehicles or motor vehicle equipment it produces. The purchaser must be notified by certified mail and within reasonable time after the defect is discovered. The manufacturer also must notify his dealer and the Department of Transportation (DOT). Manufacturers are instructed to use the consignee mailing address on the Motor Vehicle Delivery Order for such notices.

It is in the interest of the Government to comply with all recall programs. If a recall notice is received by the original consignee for a vehicle that has been transferred to another location, the consignee should forward the recall notice to the activity currently responsible for the vehicle. The notice should not be returned to the manufacturer with the expectation that the manufacturer will locate the vehicle.

Custodians of Government-owned vehicles should not depend entirely upon manufacturers' and state registration records to be notified of a recall. When recalls are announced in the news media, fleet managers should review their vehicle fleets for the subject makes, types, and vehicle identification numbers. If it appears reasonably certain that some vehicles are involved, and the expected notice from the manufacturer is not received within a reasonable time, managers should contact the appropriate manufacturer's service office (see Chapter 5) to determine what action is appropriate.

CHAPTER 5

Manufacturer's Service Assistance Offices

AMERICAN HONDA MOTOR CO., INC.

For Service and Warranty Inquiries:

NATIONAL HEADQUARTERS

1919 Torrance Boulevard
Torrance, CA 90501-2746
310-781-4450
310-781-4459

NORTHWEST ZONE OFFICE

12439 N.E. Airport Way
Portland, OR 97220
503/256-4670
Customer Relations 503/256-0943
FAX 503/251-1398

SOUTH CENTRAL ZONE OFFICE

4529 Royal Lane
Irving, TX 75063
214/929-5444
Customer Relations 214/929/5481
FAX 214/929-5403

CENTRAL ZONE OFFICE

101 S. Stanfield Road
Troy, OH 45373
937/332-6100
Customer Relations 937/332/6250
FAX 937/332-1010

NORTHEAST ZONE OFFICE

115 Gaither Drive
Moorestown, NJ 08057
609/235-8700
Customer Relations 937/332/6250
FAX 609/866-3618

MID-ATLANTIC ZONE OFFICE

902 Wind River Lane, Suite 200
Gaithersburg, MD 20878
301/990-2000
Customer Relations 301-990-2020
FAX 301/990-2016

SOUTHEAST ZONE OFFICE

1500 Morrison Parkway
Alpharetta, GA 30201
404/442-2000
Customer Relations 404/442-2045
FAX 404/442-2044

NORTH CENTRAL ZONE OFFICE

601 Campus Drive, Suite A-9
Arlington Heights, IL 60004
708/870-5621
Customer Relations 708/870-5600
FAX 708/870-2797

NEW ENGLAND ZONE OFFICE

555 Old County Road
Windsor Locks, CT 06096
860/627-5911
Customer Relations 860/623-3310
FAX 860/627-1776

WEST CENTRAL ZONE OFFICE

1600 South Abilene, Suite D
Aurora, CO 80012
303/696-3900
Customer Relations 303/696-3935
FAX 303/696-3960

**Manufacturer's
Service
Assistance
Offices**

**CHRYSLER MOTORS
CORP**

**For Service and
Warranty Inquiries:**

**Mr. Roger J. Plaskett
Chrysler Corporation**

Federal Government
Vehicle Sales
1401 H Street, N.W.
Washington, D.C. 20005
Telephone: (202) 414-
6727

Service Zone Locations

Contact the Field Operations
Manager At The Following
Locations:

ATLANTA

3350 Cumberland Circle,
Suite 800
Atlanta, GA 30339
(770) 644-6823

BOSTON

550 Forbes Boulevard
Mansfield, MA 02048-2038
(508) 261-2229

CHARLOTTE

4944 Parkway Plaza Blvd.,
Suite 470
Charlotte, NC 28217
(704) 357-7052

CHICAGO

90 Warrenville Road,
Suite 550
Lisle, IL 60532
(630) 515-2450

CINCINNATI

11300 Cornell Park Drive,
Suite 410
Cincinnati, OH 45242
(513) 530-1510

DALLAS

P.O. Box 110162
Carrollton, TX 75011-0162
(972) 418-4788

DENVER

12225 East 39th Avenue
Denver, CO 80239
(303) 373-8853

DETROIT

Timberland Office Park
Building #4, Suite 240
1450 West Long Lake Road
Troy, MI 48098-6327
(248) 952-1108

HOUSTON

363 N. Sam Houston Pkwy
E, #590
Houston, TX 77060-2405
(281) 591-3470

KANSAS CITY

7500 College Blvd.,
Suite 1050
Overland Park, KS 66210
(913) 469-3095

LOS ANGELES

7700 Irvine Center Drive,
Suite 315
Irvine, CA 92718-2924
(714) 450-5111

MEMPHIS

P.O. Box 18008
Memphis, TN 38181-0008
(901) 797-3862

MILWAUKEE

P.O. Box 1634
Waukesha, WI 53187-1634
(414) 798-3747

MINNEAPOLIS

P.O. Box 1231
Minneapolis, MN 55440
(612) 553-2546

NEW ORLEANS

103 Northpark Boulevard
Suite 300
Covington, LA 70433
(504) 871-6800

NEW YORK

108 Route 303
Tappan, NY 10983-1592
(914) 578-2200

ORLANDO

8000 S. Orange
Blossom Trail
Orlando, FL 32809
(407) 888-7400

PHILADELPHIA

101 Lindenwood Drive,
Suite 320
Malvern, PA 19355-0725
(610)251-2901

PHOENIX

11811 N. Tatum Boule-
vard, Suite 4025
Phoenix, AZ 85028-1627
(602) 494-6859

PITTSBURGH

Penn Center W. Three,
Suite 240
Pittsburgh, PA 15276-
0198
(412) 788-7024

PORTLAND

10030 S.W. Allen Blvd.
Beaverton, OR 97005
(503) 526-5553

ST. LOUIS

5790 Campus Parkway
Hazelwood, MO 63042
(314) 895-0714

SAN FRANCISCO

6150 Stoneridge Mall
Road, Suite 200
Pleasanton, CA 94588
(925) 460-1770

SYRACUSE

5788 Widewaters Parkway
Dewitt, NY 13214-1896
(315) 445-6928

WASHINGTON, D.C.

4201 Northview Drive,
Suite 500
Bowie, MD 20716
(301) 464-4050

FORD MOTOR COMPANY

Your satisfaction is our #1 goal. If you have questions or concerns with your vehicle we suggest you follow these steps:

1. Contact the Service Advisor or Manager at your servicing dealership.
2. If the inquiry or concern cannot be resolved at the dealership level, contact the Ford Fleet Service Support Team at:
1-800-34-FLEET (Select Prompt #3) or

Ford Motor Company
Commercial Vehicle Operations
Ford Fleet Service Support Team
Fairlane Business Park III
1555 Fairlane Dr., Ste. 200
Allen Park, Michigan 48101
FAX: 313-390-1880

GENERAL MOTORS COMPANY

Customer satisfaction with General Motors products has always been priority. The following procedure should be followed when you have any service concerns or issues.

1. Contact the Service manager at the General Motors dealer from whom you took vehicle delivery.
2. If your concerns are not fully addressed by the G.M. dealer, please call G.M. Fleet Service Department at 313-667-9444. A service specialist assigned to the GSA will answer your call.

VEHICLE DEFECT REPORT

Your feedback is important!

The Automotive Division of the Office of Vehicle Acquisition and Leasing Services maintains records of vehicle defects for purposes of analyzing quality deficiency trends, and expediting corrective action. Your input may help predict future problems and expedite corrective action concerning your vehicle. Please complete the information below and fax it to GSA at 703-305-6053. Alternatively, you may contact Stephen Dellinger at 703-308-4575, or e:mail the information to stephen.dellinger@gsa.gov.

User Agency:	
Agency Contact:	
Contact Address:	
Contact Telephone Number:	
Contact Fax Number:	
Contact e:mail address:	
Vehicle type (Make, Model):	
Vehicle VIN Number:	
RPN (Order) Number:	
Tag Number (GSA Fleet vehicles)	
GSA Contract Number:	
Requisition Number:	
Is Vehicle under warranty?	
If under warranty, has the dealer/ manufacturer been contacted?	

Please describe the nature of the vehicle defect and any remedial actions to date:

Which of the following applies:

	This problem is being corrected through the intervention of the local GSA Fleet Management Office _____ .
	This problem is being corrected by the dealer or manufacturer. Name of dealer/manufacturer _____ .
	This problem has been corrected by the dealer or manufacturer. Name of dealer/manufacturer _____ .
	No corrective action has taken place. - Automotive Division action desired.
	Other:

DRIVE WITH US TO THE NEW MILLENNIUM FOR ONE STOP SHOPPING!

The Automotive Division strives to provide a wide range of vehicles to meet all of our customer requirements. Please take a few minutes to review our list of vehicles and services. Check the appropriate box(es) for which you would like information, complete this form and mail it to:

GENERAL SERVICES ADMINISTRATION

Automotive Division
6th Floor, Room 604
1941 Jefferson Davis Highway,
Arlington, VA 22202-4502

or Fax to: 703-305-3034

- | | |
|---|---|
| <input type="checkbox"/> FEDERAL STANDARD (Automobiles, Light Trucks, Medium Trucks, and Heavy Trucks) | <input type="checkbox"/> NATE (Now Available Tankers and Equipment) |
| <input type="checkbox"/> STAN (Standard Trucks Available Now) | <input type="checkbox"/> ALF (A Lotta Firetrucks) - Schedule 42 Part IV |
| <input type="checkbox"/> WARRAN (Wrecker and Rollback Requirements Available Now) | <input type="checkbox"/> TRACY (Trash collection and Recycling equipment Available Commercially for You) - Schedule 42 Part IV |
| <input type="checkbox"/> SADI (Standard Aerial devices and Digger/derricks Immediately available) - Schedule 23 II | <input type="checkbox"/> SAL (Spotters At Last) |
| <input type="checkbox"/> CATHY (Commercial Available Trailers Here for You) | <input type="checkbox"/> DAVE (Drive Alternative fuel Vehicles Easily) |
| <input type="checkbox"/> MARK (Modern Ambulances Ready Kwik) | <input type="checkbox"/> CONSTRUCTION (Schedules 38 I A & 38 II B) |
| <input type="checkbox"/> BARB (Buses All Ready to Buy) | <input type="checkbox"/> TIM (Tires In Multiple) |
| <input type="checkbox"/> EXPRESS DESK | <input type="checkbox"/> HAL (Hummers At Last) |
| <input type="checkbox"/> CHOICE | <input type="checkbox"/> SEDAN SELECT |
| <input type="checkbox"/> Vehicular Bodies (Schedule 25 II B) | <input type="checkbox"/> Vehicular Parts & Accessories (Schedule 25 I A) |
| <input type="checkbox"/> Vehicular & Automotive Parts (Schedule 25 III C) | <input type="checkbox"/> Enclosed Concession and Mobile Sound Shell Stage Trailers (Schedule 23 I A) |

QUESTIONS? Call Customer Care and Marketing 703-308-CARS

Please complete the following:

Agency _____

Address _____

Contact Person _____

Commercial Phone Number _____

*We value your opinion and appreciate your time.
We look forward to serving you.*

NOTES:

[illegible]

